

Title: OCTO- Mobility MDM Architect **Region:** District of Columbia
Req ID: 526080

Details

Requisition Details

Req. Class: ITCV1 : 4-Master **Region:** District of Columbia
Title: OCTO- Mobility MDM Architect
Req. Status: Open
No. of Openings: 1 **No. Filled:** 0
Start Date: 01/29/2018
No New Submittals After: 01/19/2018
Max Submittals by Vendor per Opening: 2

Worksite Address: OCTO - 200 I Street, SE; Washir
Agency Interview Type: Either Webcam or In Person
Advanced Technical Screening Required?: No
Existing Incumbent Resource?: No

Requisition Description

Engagement Type: Contract

Short Description: The Office of the Chief Technology Officer (OCTO) is seeking a Mobility MDM Architect with a proven track record of deploying MDM and MAM solutions for large commercial or Government entities.

Complete Description: OCTO is seeking a Mobility Consultant to provide expert engineering services, advanced technical support, troubleshooting, monitoring and management of the enterprise Mobile Device back-end infrastructure managing the OCTO Mobility R&D lab and working with the various MDM vendors and Mobile Security vendors. The Mobile Architect will Architect, administer and support enterprise infrastructure solutions. This individual must possess strong project management, analytical and problem solving skills, as well as the ability to thrive in a team environment. The Mobility Consultant will also be responsible for working with various DC Government agencies and the Mayor's office to make sure that OCTO's BYOD (Bring Your Own Device) policies and OCTO's GFE (Government Furnished Equipment policies) are always up to date and are implemented across the enterprise.

Additionally, the Mobility Consultant will be responsible for addressing tickets escalation from Tier-3 Helpdesk for issues they are unable to resolve, and coordinating with the Unified Communications and Directory Services teams as needed. The Mobility Consultant will also be responsible for enterprise wide distribution of mobile applications. As well as establishment and ongoing upkeep of technical documentation as needed to support the MDM environment and the associated MDM policies and procedures.

Responsibilities/Duties Include, but are not limited to: • Expert level of AirWatch back-end server and console support • Perform console configuration as required to support mobile device management • Configure device quarantine and mandatory enrollment policy for new O365 device activation • Assist with day-to-day enrollment/provisioning/monitoring of devices • Provide recommendations for optimization and assist with implementation of any improvements identified • Plan and coordinate upgrade and maintenance activities for the Airwatch environment • Assist with tracking, monitoring, and troubleshooting as necessary • Provide direct support for Level 2 / Level 3 help desk resources • Ad-Hoc Training for DC Government's MDM administrators • Assist with tracking, monitoring, and troubleshooting as necessary • Provide post-implementation support services as required • Assist with configuration and roll-out of devices for District agencies • Administer Health Check Audits • Provide post-implementation support services as required Ability to function in a team environment; willingness to learn new technologies; thrives in a time-critical, results-oriented environment; speaks and writes effectively in clear concise English; can analyze and think critically; is detail-oriented; creatively solves problems; facilitates interagency cooperation; is aware of financial bottom line. -----

CONTRACT JOB DESCRIPTION: Responsibilities: 1. Coordinates IT project management, engineering, maintenance, QA, and risk management. 2. Plans, coordinates, and monitors project activities. 3. Develops technical applications to support users. 4. Develops, implements, maintains and enforces documented standards and procedures for the design, development, installation, modification, and documentation of assigned systems. 5. Provides training for system products and procedures. 6. Performs application upgrades. 7. Performs, monitoring, maintenance, or reporting on real-time databases, real-time network and serial data communications, and real-time graphics and logic applications. 8. Troubleshoots problems. 9. Ensures project life-cycle is in compliance with District standards and procedures. Minimum Education/Certification Requirements: Bachelor's degree in Information Technology or related field or equivalent experience

Client Information

Work Location:	OCTO - 200 I Street, SE Washington DC 20003	Cost Center:	OCTO - Office of the Chief Technology Officer
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Required/Desired Skills

Required /Desired

Skill	Required /Desired	Amount	of Experience
Technical mobility experience	Required	8	Years
Technical communication experience	Required	16	Years
Expert experience with Mobile Device Management (MDM) Infrastructure.	Required	5	Years
Expert experience with the mobility platforms such as Airwatch, intune or GOOD	Required	5	Years
Understanding of NFPA/NEC documents, EIA/TIA standards, building codes and safety practices.	Required	4	Years
Expert level of Full-range mobility experience	Required	6	Years
in depth understanding of iOS and Android mobile operating systems	Required	6	Years
Working knowledge of Microsoft	Required	4	Years

Exchange Server / Microsoft SQL Server/ Microsoft Lync / Office 365 / Azure			
SME Airwatch client and server infrastructure support	Required	4	Years
Strong Experience designing and implementing MDM solutions	Required	4	Years
Excellent communication skills (oral and written) in clear concise English with correct spelling and grammar.	Required	16	Years
Expert level of AirWatch back-end server and console support	Required	4	Years
16+ yrs planning, coordinating, and monitoring project activities	Required	16	Years
16+ yrs leading projects, ensuring they are in compliance with established standards/procedures	Highly desired	16	Years
Bachelor's degree in IT or related field or equivalent experience	Required		

Questions

	Description
Question 1	Absences greater than two weeks MUST be approved by CAI management in advance, and contact information must be provided to CAI so that the resource can be reached during his or her absence. The Client has the right to dismiss the resource if he or she does not return to work by the agreed upon date. Do you accept this requirement?
Question 2	Please list candidate's email address that will be used when submitting E-RTR.
Question 3	There are no reimbursable expenses. Do you accept this requirement?